Module Description

The Instant Messaging (IM) Management module aims to control outgoing files which are transferred through IM applications so as to prevent information leakage via this channel. Also, the IM conversation contents can be logged and saved for your review in the future days.

Features

● Support most popular IM applications such as MSN Messenger, Yahoo! Messenger, ICQ, Skype, QQ, etc.

● Record chat conversation and instant messages

● Easily block outgoing files

● Back up all outgoing files

IM Management Challenge

IM applications are typically used for personal reasons, but also increasingly used to facilitate business communications. Employees may be allowed to use IM tools in the office environment. How can the use of IM applications be effectively monitored? How could you know what files are sent through IM tools? Are there any ways to restrict users to send out files? Or, in case files are sent out, are there any ways to trace them back?

IP-guard Solution

The IM Management module aims to control and monitor the use of IM applications. With the setting of appropriate IM file policies, all outgoing files can be prohibited and backed up at the option of system administrator. IP-guard supports over ten popular IM applications which are MSN Messenger, Skype, ICQ, Yahoo! Messenger, Lotus Sametime, Tecent QQ, etc. Moreover, system administrator could select the option to log the IM conversation contents.
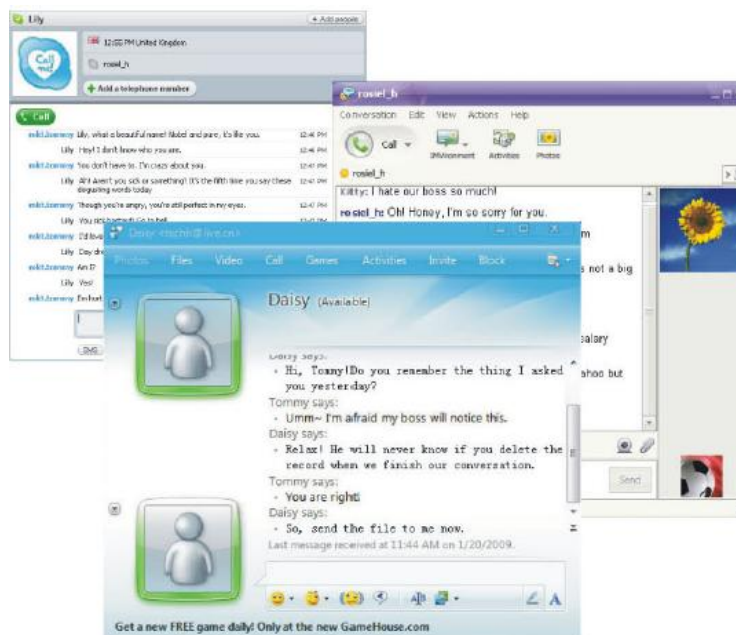

IP-guard can record the instant messaging content of various IM applications such as MSN Messenger, Skype and Yahoo! Messenger.

IM File Control

In order to prevent important file from leaking through IM Applications, IM File Policy is used to prohibit outgoing files. Real-time alert is sent to administrator if any prohibit action is taken.

IM File Backup

IP-guard can back up all files sending out via IM tools so that administrator can check the backups on IP-guard console. Therefore, IP-guard effectively prevents information leakage.
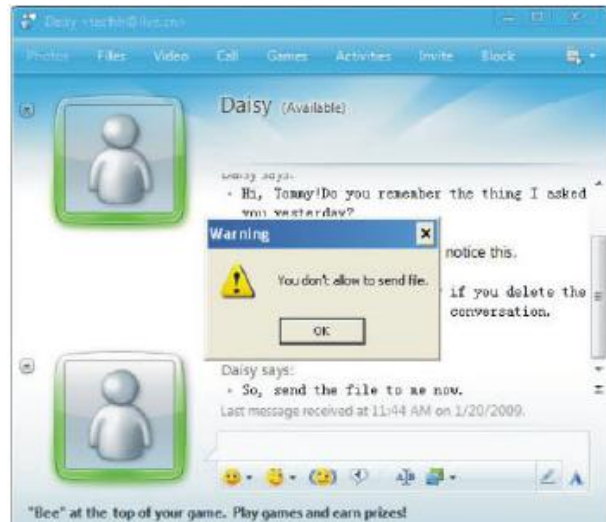
IM Monitoring

IP-guard enables you to monitor IM activity, and record instant message history of agent computers. IP-guard lets you know what your employees are doing using IM applications, how long do they spend on personal chatting during office hours and how often do they chat.

More Suggestions

Other IP-guard modules, namely, those relating to Document Management, Email Management, Device Management and Removable Storage Management, are also recommended.

Available Modules for Your Selection

- Application Management
- Bandwidth Management
- Basic Management
- Device Management
- Document Management
- Email Management
- IM Management

- IT Asset Management
- Network Management
- Print Management
- Remote Maintenance
- Removable Storage Management
- Screen Monitoring
- Website Management